Privacy Policy for The Rehumanization Project

Effective Date: May 6, 2025

The Rehumanization Project ("TRP," "we," "our," or "us") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard data from clients, donors, volunteers, and general website visitors.

1. Information We Collect

A. Website Visitors

When you visit the Site, we may collect:

- IP address and device information (for analytics and site security)
- Pages visited and referring websites
- Form submissions, including names, emails, and message content

B. Clients and Service Users

If you request or receive services, we may collect:

- Name, contact info, and demographic information
- Health-related information submitted via our HIPAA-compliant client portal
- Case documentation, eligibility data, and service history

Note: We only collect Protected Health Information (PHI) through secured, HIPAA-compliant tools. No PHI is requested through general Wix website forms.

C. Volunteers and Donors



When you volunteer or donate, we may collect:

- Name, contact details, interests, and availability
- Donation amounts and payment method (processed via Zeffy or other secure platforms)
- Newsletter preferences and event participation

2. How We Use Your Information

We use the information we collect to:

- Provide outreach and wraparound services to clients
- Communicate with donors, volunteers, and supporters
- Improve our website, outreach, and service delivery
- Maintain safety, integrity, and legal compliance

3. How We Share Your Information

We do not sell, rent, or trade your personal information. We may share limited data with:

- Trusted service providers (e.g., Zeffy, Mailchimp, Google Workspace) who help us manage operations
- Partner organizations with your consent or where legally authorized
- Government agencies only when required by law or with your written consent

All vendors handling PHI or sensitive data must comply with strict confidentiality and security standards.

4. Data Security



We use a combination of secure systems and tools to protect your information:

- HIPAA-compliant client intake and case management platforms
- SSL encryption on all website traffic
- Secure access controls and staff training on privacy best practices

5. Your Rights

Depending on your relationship with us, you may:

- Request access to or correction of your personal data
- Request deletion of your information (where allowed by law and funding requirements)
- Opt out of emails or newsletters at any time

To make any request, please contact us at help@helprehumanize.org.

6. Third-Party Services and Embedded Tools

Our site may contain links to or embed tools from third-party platforms such as:

- Zeffy (donations)
- Mailchimp (email list signup)
- Google Forms (volunteer and contact forms)
- Google Maps, YouTube, and other integrations

These third-party services have their own privacy policies. We encourage you to review them before providing personal information.



7. Children's Privacy

We do not knowingly collect personal information from children without verified parental consent.

8. Policy Updates

We may update this Privacy Policy from time to time. Changes will be posted on this page with a revised effective date.

9. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact:

The Rehumanization Project Email: help@helprehumanize.org

Website: www.helprehumanize.org

